

Denver, Colorado A September 29 – October 2, 2024 TOMORROW'S MSP*: IMPACT. INFLUENCE. INSPIRE.

NAMSS

Top Takeaways of **"Best Practices for Developing, Implementing and Maintaining Clinical Privileges"**

Speakers: Lisa L. Velasco, MSM, LPTA, FMSP, CPMSM, CPCS and Mark A. Smith, MD, MBA, CPHQ

Thesis: Developing clinical privileges is a critical aspect of every Medical Staff Office which involves the collaboration between the Physician Leaders and Medical Service Professionals as the gatekeepers of patient safety, in coordination with the board of each hospital which has the responsibility for the overall care provided in the hospital. This session is designed to provide valuable information for new Physician Leaders and Medical Service Professionals that are challenged with developing new privileges, reviewing, and revising privileges and the elements of privilege development and the process for implementing them.

Learning Objective#1: Discuss the importance of clinical privileges reflecting current practices in healthcare organizations.

Key points:

1. Key Terms and Definitions.	5. Who must be privileged	
2. Regulatory and accreditation requirements.	6. Authorization granted to provide specific	
3. Federal and State regulations.	care, treatment and services.	
4. Medical Staff bylaws.		

Learning Objective#2: Define three essential elements in the process for developing, implementing, and maintaining clinical privileges and distinguish the different statuses with privileging.

Key points:

1. Developing and approving privileges,	5. Process for proctoring
procedures, and criteria.	6. Red flags
2. Privileging process and eligibility criteria.	7. Differences with privileging status
3. General competencies for practitioners to	
support privileging, FPPE & OPPE.	
4. Elements that should/should not be in	
privilege forms.	

Learning Objective#3: Discuss the role and responsibilities of the MSP and Physician Leader in the development, review and revision of clinical privileges.

Key points from this learning objective/section of your presentation:

1. Role of the Medical Service Professional2. Role of the Physician Leaders



REQUEST FOR NEW OR REVISED PRIVILEGE OPERATIONAL POLICY & PROCEDURE (SAMPLE)

PURPOSE

To define the medical staff mechanism to review new procedure or treatment, which are not covered by an existing privilege delineation from and to establish a process to determine whether sufficient space, equipment, staffing, and financial resources are in place or available within a specified period of time to support each requested privilege.

POLICY

A new procedure or treatment, which is not covered by an existing privilege delineation form, may not be performed without prior determination by the relevant department, the Medical Executive Committee, and the Board of Trustees that the procedure or treatment would be appropriate to include among the services available to patients at **Facility / Healthcare System**. An application to perform a new procedure or treatment shall not be processed until minimum threshold criteria have been established defining the qualifications that an individual must possess to be eligible to request the clinical privileges in question.

PROCEDURE

A. Prior to the establishment of a clinical privileges, the Medical Staff and the Hospital shall assure the following:

- Criterion has been developed defining current competence for practitioners who may request the privilege.
- The setting in which the privilege may or may not be performed has been determined.
- The privilege is within the scope of services provided by the organization.
- The appropriate policies, when necessary, have been developed to support the privileges.
- The organization has the appropriate equipment and supplies to support the privileges.
- The organization has an adequate number of qualified staff to support the privilege.
- The financial resources necessary to support the privilege have been committed.
- The Medical Staff Services Department is informed regarding the potential new service in order to address clinical privilege development/revisions as appropriate.
- B. A practitioner who wishes to propose that a new procedure or treatment be approved, shall submit the following information to the chairman of the appropriate department prior to requesting the privilege(s) and shall submit Addendum "A" to include, but not be limited to the following:
 - Description of the procedure or treatment, including the indications and contraindications for it.
 - Description of any new equipment or other resources that would have to be obtained and/or any special support staff training or orientation that would have to be provided in connection with the new procedure or treatment.
 - A description of the results, complications and other pertinent information reported in relevant scientific literature, with citations as appropriate.
 - A description of the background and training that should be required to qualify a practitioner for privileges to perform the procedure treatment, with reference to scientific literature and other sources of guidance as appropriate, including other specialties that might also request these privileges.
 - A proposed monitoring and quality review plan to assess this Medical Staff's overall experience with the new procedure or treatment for a reasonable period or number of cases after it comes into use, considering anticipated results, comparative data from other institutions, and other relevant factors.
 - A proposed set of proctoring requirements to verify the competence of individual.
 - Practitioners who are granted privileges to perform the new procedure or treatment.
- C. The department chair shall review and consider the privilege request and conduct such additional inquiries or proceedings as he/she deems appropriate. This may include, among other options, consultation with outside experts, additional literature review, and/or presentation for general discussion at the department level. The Department shall make a written recommendation to the Credentials Committee (if applicable) and the Medical Executive Committee, with relevant documentation.

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- D. The Medical Executive Committee (MEC) shall review the recommendations from the department and determine whether to recommend the new procedure/treatment to the Board of Trustees. If the MEC decides to recommend the new procedure or treatment, it shall develop minimum threshold credentialing criteria based on the information provided and any additional research or consultation with experts, including those on the Hospital's Medical Staff and those outside the Hospital. Based thereon, the MEC shall develop recommendations regarding:
 - The minimum education, training, licensure, experience, and ability to perform the technique/procedure or service.
 - The extent of monitoring and supervision that should be required if privileges are granted.
 - The criteria and/or indications for when the technique/procedure or service is appropriate.

The MEC shall then make a written recommendation to the Board, which shall make a final decision.

Following the Board's approval of a new procedure or treatment, requests for privileges to perform it may be submitted by individual practitioners and processed in accordance with the Medical Staff Bylaws and supporting documents.



REQUEST FOR NEW OR REVISED PRIVILEGE

SAMPLE WORKSHEET

(Please be aware that any suggested changes will require the approval of each affected department)

Date:
Requesting facility/department:
Is this a new technology? [] Yes [] No
Credentialing Criteria (Required for new privilege requests and/or for revision of existing criteria):
Example: Evidence of training (certificate)/Licensure/Experience/Ability to perform privileges. Privilege Form(s) affected:
Applicable to additional privilege forms? [] Yes [] No If Yes, list additional forms.
A mockup sample of the revision must be attached for Committee review
Supporting documentation attached (e.g., American College/Society publications, etc.) [] Yes [] No [] N/A
If this is a revision to a current privilege and/or form? [] Yes [] No [] N/A What is the rationale for the revision? Please state all reasons applicable to request:
Request received the approval of other departments affected at this site? [] Yes [] No [] N/A If yes, list departments.
Comments:
Accepted Date: If not approved, date Referred back to Department(s):
Applicable to the following facilities:
[] Facility x [] Facility x [] Facility x [] Facility x [] Facility x [] Facility x [] Facility x [] Facility x



<u>Facility/Healthcare System</u> Evaluation of Resources to Support Medical Staff & Advanced Practice Professional's Privileges (Sample)

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Prior to granting a privilege, the resources necessary to support the requested privilege are determined to be currently available or available within a specified time frame.

EP1: There is a process to determine whether sufficient space, equipment, staffing and financial resources are in place or available within a specified time frame to support each requested privilege.

Directions: (1) Medical Staff Office completes section when privilege list is developed, reviewed or revised. (2) Medical Staff Office forwards form to Hospital Administration for evaluation of resources. (3) Member of Hospital Administration completes section B and returns the form to the Medical Staff Office. (3) Medical Staff Office attaches evaluation, including Addendum A, to the privilege form as part of submission to the appropriate Medical Staff Department/Committee. (4) Medical Staff Office places evaluation on the appropriate Department/Committee agenda. (5) Medical Staff Office documents acceptance/rejection of evaluation in meeting minutes and follows up pursuant to Medical Staff bylaws and Policies. (Attach all supporting documentation with this form)

Section A	Title of Privilege List:
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Section B	Availability? Resource	Resource available	Resource not available	* Will be available within specified time frame	* Date resource(s) will be available to support grantin of privilege and other comments	
	Space					
	Equipment					
	Staffing					
	Finances					

Name/Title of Hospital Administration Representative Evaluating resource availability

Signature of Hospital Administration Representative Evaluating resource availability Date completed



FACILITY / HEALTH SYSTEM HEADER

ESTABLISHING NEW PRIVILEGE CRITERIA - Addendum A (Sample)

INFORMATION REQUIRED	INFORMATION SUBMITTED				
SPECIALTIES INVOLVED:					
PROCEDURE/CONDITION/PRIVILEGE/ SERVICE REQUESTED:					
CRITERIA					
DESCRIPTION	Describe the procedure or treatment, including the indications and contraindications.				
EDUCATION/LICENSURE/TRAINING ABILITY TO PERFORM PRIVILEGES (MINIMUM THRESHOLD CRITERIA/QUALIFICATIONS FOR VERIFICATION OF COMPETENCY) *See also template privilege form	Describe background and training required for qualifications to apply for this privilege (include any manufacturer guidelines, requirements and /or scientific literature and other sources of guidance as applicable). Check the following that apply. Hands on training Didactic course Special Certification Board Certification (If Board Certification required, complete the box below)				
EQUIPMENT	List any new equipment required (if applicable):				
ADDITIONAL RESOURCES	List any additional resources required (if applicable):				
HOSPITAL STAFF	List any training required for hospital staff (if applicable):				
OUTCOME DATA	Describe any results, complications and/or other pertinent information reported in relevant scientific literature, with citations or attachment as appropriate:				
HOSPITALS PERFORMING THIS PROCEDURE	List any Organization/s performing this privilege:				



FACILITY / HEALTH SYSTEM HEADER

ESTABLISHING NEW PRIVILEGE CRITERIA - Addendum A (Sample)

INFORMATION REQUIRED	INFORMATION SUBMITTED				
IS THIS FDA APPROVED	□ Yes □ No				
	If no, please explain:				
MONITORING/PROCTORING:	Describe review plan to assess overall experience once implemented for evaluation of anticipated results, comparative data, and other relevant factors, including attaching any relative literature:				
CME REQUIREMENTS	CME information (if applicable)				
	Documentation confirming hours of Category I CME activity during the previousmonths/years on the specific procedure/service,				
	Attendance at specific CME program(s)				
	Specifications:				
REAPPOINTMENT/RE-PRIVILEGING REQUIREMENTS VOLUME REQUIREMENTS – VERIFICATION OF ONGOING COMPETENCY *See privilege form also	 1) Confirmation of successful completion ofprocedures/services with acceptable outcomes within the past 24 months as determined by medical staff peer review activities. 2) Confirmation of patients treated with a specific condition/service required with acceptable outcomes within the past 24 months as determined by medical staff peer review activities. 				
	□ Other:				
HOSPITAL ASSESSMENT	Hospital CEO, CNO and CFO or designees have reviewed the request to perform this procedure or to provide this service, the suggested criteria and agree that:				
	 Hospital has sufficient space. Hospital has sufficient resource personnel appropriately trained. Financial/reimbursement issues have been clarified. Hospital can accommodate this new procedure – treatment – service. 				



FACILITY / HEALTH SYSTEM HEADER

ESTABLISHING NEW PRIVILEGE CRITERIA - Addendum A (Sample)

INFORMATION REQUIRED	INFORMATION SUBMITTED
Hospital CEO/Designee Signature	Issues/problems have been identified concerning the following:
Date	□ Issues/problems identified have been resolved.
APPROVAL:	
This form Reviewed and Approved:	Department Chair Date
Revisions (If applicable):	
APPROVAL:	
This form Reviewed and Approved:	Credentials Committee Chair Date
Revisions (If applicable):	
CREDENTIALS APPROVAL DATE (if applicable):	
MEC APPROVAL DATE:	
DELEGATED COMMITTEE OF THE	
BOARD APPROVAL DATE IF APPLICABLE:	
BOARD APPROVAL DATE:	
Revisions/Comments (If applicable):	

Note: To prevent delays in the review and approval process, please answer all questions. If the question does not apply, indicate "N/A" and please attach supporting documentation as necessary. Thank you.



NEW PRIVILEGE WORKSHEET (SAMPLE)

To be completed by the	Hospital Department Dire	ctor	YES	NO
Can this privilege be perfe	ormed within the scope of se			
Organization?				
	e or commit to the equipme	nt and supplies		
necessary to support the p				
-	e or commit to the appropri	ate # of qualified staff to		
support privilege?	sis been completed and/or h	ave managemy financial		
resources been committed		ave necessary miancial		
	f proposed privilege/treatme	nt/service and supportive		
of implementation?	proposed privilege dedine	in service and supportive		
Date service is expected to	o be implemented		I	
	"NO," please explain below	•	1	
	n Chief/Department Chaiı			
	d part of an existing privileg	ge/service not necessary to	add to	
privilege listing? Yes [] No []			
If yes, check the approp	riate box below:			
training/education? Yes Special privilege (to be a	dded as "special privileges"	with defined criteria)? Y		
	um "A" (Separate Attachme		A	
Recommendation	Printed name	Signature	Appi Da	roval ite
Department Director				
Section Chief (if applicable)				
Department Chair				
Com	nmittee Recommendation	& Doard Annuoval		
Credentials Committee	Approval date:	& Doaru Approvai		
Medical Executive	Approval date:			
Committee	Approval date.			
Delegated Committee of	Approval date:			
the board (if applicable)	Trprovar auto.			
	Ammorral data			
Board	Approval date:			